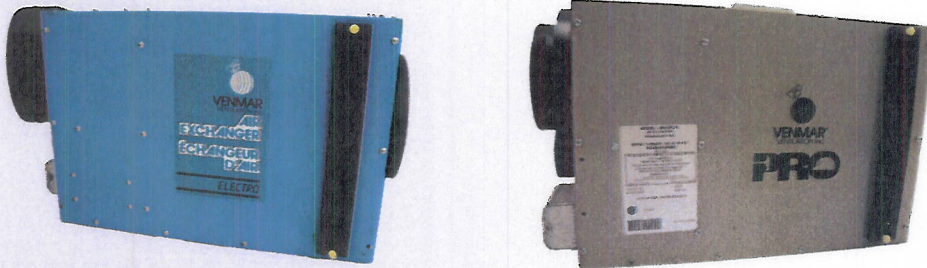


# IMPORTANT NOTICE SAFETY UPGRADE PROGRAM

Venmar Ventilation Inc. announces that it is expanding its Safety Upgrade Program for certain air exchangers manufactured from 1983 and until 2001.

It has come to Venmar's attention that an unlikely series of circumstances could lead to a motor overheating in certain air exchangers, which may result in a potential fire hazard.

The following photographs show examples of certain units:



We invite you to contact us as soon as possible in order to verify if your unit is actually affected by this program. For your safety, we ask you to turn your unit off until you receive confirmation from us. Before contacting us, please ensure that you have on hand the model and the serial number of your unit.

This is a preventative measure that Venmar takes today to ensure that all of its customers have total peace of mind regarding their product safety.

Visit our Website at [www.venmar.ca](http://www.venmar.ca)

or

Call Venmar's toll-free helpline:

**1-866-441-4645**