



Water/Wastewater News

May 2023

Online Payments

Online payments must include all eight digits of your account number without the decimal point. For example, you would enter 12345678 for account number 123456.78. Make your payment at least two business days before the due date to ensure that it is received on time and to avoid late fees.

Pre-Authorized Payments

Tay Township offers two pre-authorized payment (PAP) plans: monthly or on due dates. Forms are available at the Municipal Office and online at tay.ca/pap. Provide a void cheque or PAP form from your bank to sign up.

Late Payments

If your payment is not received by the due date, a 5% late fee will be added to your account. If it is not received within 40 days of the due date, a final notice will be sent. After an additional 14 days, any unpaid balance over \$100 will be added to the property tax account and a \$30 (plus HST) administration fee will be applied. Once added to taxes, these charges have a priority lien status and are collectable the same way as property taxes. Mortgage companies receive notice of all outstanding balances.

Ontario Clean Water Agency

Any concerns or difficulties experienced with: water discolouration, smell/taste, water pressure, sewers or work in your area should be addressed to OCWA at 1-866-775-7712, weekly from 7:30 a.m. to 4:00 p.m.

Is the nearest fire hydrant accessible?

Tay Fire and Emergency Services is asking residents to help keep fire hydrants accessible.

If there's a fire hydrant near your home, you can assist the fire department by keeping the hydrant clear of debris, shrubs and tall flowers so it can be easily located if needed.



Call or click before you dig

Locate pipes and utility lines at no cost. Contact Ontario One Call at 1-800-400-2255 or OntarioOneCall.ca to locate underground infrastructure before you dig.



450 Park Street, PO Box 100, Victoria Harbour ON L0K 2A0
705-534-7248 | 1-800-281-8869

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How to conserve water

Responsible water usage is key to conserving this valuable natural resource and controlling water treatment costs.

Here are some tips on how to conserve water:

- Fix leaking faucets and toilets.
- Install water efficient shower heads and toilets.
- Don't water your lawn or rinse your driveway.
- Don't wash clothes when the tub is half full.
- Collect water from your eavestrough to water plants.
- Turn off the water while brushing your teeth.

Did you know: You can receive a rebate from the Township when you buy a water efficient toilet, shower head, or rain barrel. Contact us or visit tay.ca/rebate for more information, including eligibility.

**Water conservation
is everyone's
responsibility!**

Watering Restrictions

Outside watering is restricted to the days of the month corresponding with your civic address, meaning:

even-numbered houses on even calendar days and
odd-numbered houses on odd calendar days.

Outside use is also restricted to:

- **7 a.m. to 9 a.m.** and
- **7 p.m. to 9 p.m.**

Individuals who don't comply with this by-law (2013-38) could be fined \$125 (or \$300 when an outdoor watering ban is in effect).



2023 Watermain Flushing

Municipal water users are advised that the flushing or swabbing of drinking watermain takes place in the Spring during weekdays from 8:00 a.m. and 4:30 p.m.

2023 Flushing Schedule is as follows:

- Waubaushe – beginning June 5 for approximately 2 weeks
- Rope Subdivision area – beginning June 12 for approx. 5 days
- Port McNicoll/Midland Bay Woods – Completed
- Victoria Harbour – Completed

As a result of this work, you may experience a change in pressure and/or some discolouration, sediment in the water, or perhaps even no water for short periods of time. Should you experience discoloured water, following a flushing event, run your cold water for 10-15 minutes to clear the service line. If the water does not clear after this time, turn off the tap and wait 30 minutes and repeat the process.

If you have any questions or concerns, please contact the **Ontario Clean Water Agency at 1-866-775-7712.**

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